



# Pharmacy Program Overview

# Pharmacy benefit objectives

The pharmacy benefit is designed to ensure the efficient, safe provision of prescription services by:

- Promoting safe, cost-effective prescription and medication management using:
  - Formulary management
  - The prior authorization (PA) process
- Managing the utilization of pharmaceutical agents in support of controlling overall medical resource consumption and costs using:
  - Medication therapy management programs
  - Drug utilization edits and reviews
- Ensuring compliance with federal and state regulatory requirements
- Improving quality of care through programs that make measurable impacts upon quality ratings such as:
  - HEDIS®
  - National Committee for Quality Assurance (NCQA)

HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

# Service area

- Simply Healthcare Plans, Inc. (Simply) serves members in the following areas:
  - Region 5 (Pasco and Pinellas)
  - Region 6 (Hardee, Highlands, Hillsborough, Manatee and Polk)
  - Region 7 (Brevard, Orange, Osceola and Seminole)
  - Region 10 (Broward)
  - Region 11 (Miami-Dade and Monroe)
- Clear Health Alliance (CHA) serves members statewide in all 11 regions.
- Florida Healthy Kids (FHK) serves members in:
  - Region 6 (Hardee, Highlands, Hillsborough, Manatee and Polk)
  - Region 7 (Brevard, Orange, Osceola and Seminole)
  - Region 10 (Broward)
  - Region 11 (Miami-Dade and Monroe)

# Formulary and *Preferred Drug List*

- Simply follows the *Florida Medicaid Preferred Drug List* for Statewide Medicaid Managed Care Managed Medical Assistance (SMMC MMA) members. The preferred drug list can be found on our website here: <https://provider.simplyhealthcareplans.com/florida-provider/pharmacy>
- CHA also follows the *Florida Medicaid Preferred Drug List* for SMMC MMA members. The preferred drug list can be found our website here: <https://provider.clearhealthalliance.com/florida-provider/pharmacy>
- FHK follows the *Simply Preferred Drug List*. The *Preferred Drug List* can be found on our website here: [https://fm.formularynavigator.com/FBO/4/Florida Healthy Kids PDL English.pdf](https://fm.formularynavigator.com/FBO/4/Florida%20Healthy%20Kids%20PDL%20English.pdf)

# Prior authorization

- PA requests can be submitted via the following:
  - Phone: **1-877-577-9044**
  - Fax:
    - **1-877-577-9045** for retail requests
    - **1-844-509-9862** for medical injectable requests
  - Website: <https://provider.simplyhealthcareplans.com/florida-provider/precertification-requirements>
- PA forms can be found on our website:  
<https://provider.simplyhealthcareplans.com/florida-provider/pharmacy>

# Prior authorization criteria

- Simply follows the Florida Medicaid prior authorization criteria for SMMC MMA members. A link to the drug criteria can be found our on website here: <https://provider.simplyhealthcareplans.com/florida-provider/pharmacy>
- CHA also follows the Florida Medicaid prior authorization criteria for SMMC MMA members. A link to the drug criteria can be found our website here: <https://provider.clearhealthalliance.com/florida-provider/pharmacy>
- FHK follows the Simply prior authorization criteria. Criteria can be searched by drug name on our website here: <https://client.formularynavigator.com/Search.aspx?siteCode=1698838433>.

# Availity Portal

- The most efficient method to request PA is via our web authorization request tool: <https://provider.simplyhealthcareplans.com/florida-provider/precertification-requirements>
- This tool is powered by Availity and requires a user ID and password for security and privacy reasons
- You must register to use this site

# Prior authorization decisions

- **Standard request:** The decision to approve or deny a standard request is made within 24 hours for retail drug PAs or seven days for medical drug PAs (with receipt of all necessary information).
- **Urgent request:** The decision to approve or deny an urgent request is made within 24 hours for retail drug PAs or 48 hours for medical drug PAs (with receipt of all necessary information).
- If necessary, a 72-hour supply of medication may be dispensed by the retail pharmacy or hospital without PA through the use of an override code while awaiting a PA decision.



# Questions?

# Thank you

**<https://provider.simplyhealthcareplans.com/florida-provider>**

**<https://provider.clearhealthalliance.com/florida-provider>**

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

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