

## New digital provider enrollment tool added to Availity

*This communication applies to the Medicaid programs for Simply Healthcare Plans, Inc. (Simply) and Clear Health Alliance (CHA) as well as the Florida Healthy Kids (FHK) and the Medicare Advantage program for Simply.*

In January, we will add a new functionality to the provider enrollment tool hosted on Availity\* to further automate and improve your online enrollment experience.

### Who can use this new tool?

Digital provider enrollment is currently only available for professional practitioners (PCP and specialists).

Note: Facilities and providers who submit rosters or have delegated agreements will continue to use the existing enrollment process in place.

### Who should follow a different process for provider enrollment?

If you are a provider that falls under one of the specialties/services listed in the table located at the end of this bulletin, follow the indicated instructions for network participation.

\* Availity, LLC is an independent company providing administrative support services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. American Specialty Health, Inc. is an independent company providing chiropractic management services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. Beacon Health Options is an independent company providing behavioral health services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. New Century Health is an independent company providing cardiology services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. Dermatology Network Solutions is an independent company providing dermatology services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. 20/20 Hearing Care Network, Inc. is an independent company providing hearing services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. Hearing Care Solutions is an independent company providing hearing services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. DentaQuest is an independent company providing dental benefit management services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. Integrated Home Care Services, Inc. is an independent company providing home health, home infusion, and DME services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. LabCorp is an independent company providing laboratory services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. Aspire is an independent company providing palliative care services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. Evolve is an independent company providing pest control and home modification services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. CarelonRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. Podiatry Network Solutions is an independent company providing podiatric services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. Health Network One, Inc. is an independent company providing PT/OT/ST services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. Ride2MD is an independent company providing transportation services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. MCT is an independent company providing transportation services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance. iCare Health Solutions is an independent company providing vision care services on behalf of Simply Healthcare Plans, Inc. and Clear Health Alliance.

### <https://provider.simplyhealthcareplans.com> | <https://provider.clearhealthalliance.com>

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Medicaid contract. Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

Simply Healthcare Plans, Inc. is a Medicare contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.

Simply Healthcare Plans, Inc. is a Managed Care Plan with a Florida Healthy Kids contract.  
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If you are a PPO provider for Simply or CHA or a provider who provides services outside of those listed in the specialties/services table, send a letter of interest to:

Attn: Provider Relations  
Simply Healthcare Plans, Inc.  
5411 SkyCenter Drive, Floors 7 and 8  
Tampa, FL 33607

### What features does the tool provide?

- Apply to add new practitioners to an already existing group.
- Apply and request a contract to enroll a new group of practitioners.
- Monitor submitted applications statuses real-time with a digital dashboard.

### How the online enrollment application works

The system pulls in all your professional and practice details from the Council for Affordable Quality Healthcare (CAQH) ProView to populate the information we need to complete the enrollment process, including credentialing, claims, and directory administration. Ensure your provider information on CAQH is updated and in complete or re-attested status.

The online enrollment application will guide you through the process, and a dashboard will display real-time application statuses. You will know where each provider is in the process without having to call or email them for a status.

### Accessing the provider enrollment application

Log onto [Availity.com](https://www.availity.com) > Payer Spaces > Simply and CHA > Applications > Provider Enrollment to begin the enrollment process.

### Before you begin

If your organization is not currently registered for Availity, the person in your organization designated as the Availity administrator should go to <https://availity.com> and select Register. For organizations already using Availity, your administrator(s) will automatically be granted access to the provider enrollment tool. Staff using the provider enrollment tool need to be granted the user role by an administrator. To find yours, go to My Account Dashboard > My Account > Organization(s) > Administrator Information.

### Need assistance with registering for Availity?

Log onto <https://www.availity.com/Contact-Us>.

### Specialties/services that follow a different provider enrollment process

Simply and CHA collaborate with vendors who provide services for our members. If you are a provider who falls under one of the specialties/services listed in the attached chart, contact the corresponding vendor for network participation.

Service	Simply / CHA FHK LTC/LTSS Medicare	Vendor contact information
Acupuncture	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	American Specialty Health Group, Inc.®* 800-972-4226 <a href="https://ashcompanies.com/SolutionsAndServices">https://ashcompanies.com/SolutionsAndServices</a>
Behavioral health	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	Beacon Health Options, Inc.* 844-375-7215 <a href="https://beaconhealthoptions.com/providers/join-our-network/">https://beaconhealthoptions.com/providers/join-our-network/</a>
Cardiology <i>(Miami-Dade, Broward, and Palm Beach only)</i>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>	New Century Health* 888-999-7713 <a href="https://newcenturyhealth.com/">https://newcenturyhealth.com/</a>
Chiropractic services	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	American Specialty Health Group, Inc.®* 800-972-4226 <a href="https://ashcompanies.com/SolutionsAndServices">https://ashcompanies.com/SolutionsAndServices</a>
Dental services	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>	DentaQuest* 877-468-5581 <a href="https://dentaquest.com/dentists/">https://dentaquest.com/dentists/</a>
Dermatology	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	Dermatology Network Solutions (DNS)* 844-222-3535 <a href="https://providernetworksolutions.com/contact/">https://providernetworksolutions.com/contact/</a>
Hearing services	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	20/20 Hearing Care Network, Inc.* 844-575-4327 <a href="https://2020hearingnetwork.com/providers">https://2020hearingnetwork.com/providers</a>
Hearing services	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>	Hearing Care Solutions* 303-407-6813 <a href="https://hearingcaresolutions.com/providers">https://hearingcaresolutions.com/providers</a>
Hematology/oncology <i>(Miami-Dade, Broward, and Palm Beach only)</i>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>	New Century Health* 888-999-7713 <a href="https://newcenturyhealth.com/">https://newcenturyhealth.com/</a>
Home health, home infusion, and DME	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>	Integrated Home Care Services, Inc. (IHCS)* 844-215-4264 <a href="https://ihcscorp.com/provider-portal/">https://ihcscorp.com/provider-portal/</a>
Laboratory services	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	LabCorp* 800-877-5227 <a href="https://labcorp.com">https://labcorp.com</a>
Palliative care	<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	Aspire* 615-454-9850 <a href="https://aspirehealthcare.com/">https://aspirehealthcare.com/</a>

<b>Pest control/home modification</b>	<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	<b>Evolve*</b> 844-438-7577 <a href="https://evolve-emod.com/healthcare-providers">https://evolve-emod.com/healthcare-providers</a>
<b>Pharmacy benefits manager</b>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<b>CarelonRx, Inc*</b> 833-293-0659 <a href="https://carelonrx.com">https://carelonrx.com</a>
<b>Podiatry</b>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<b>Podiatry Network Solutions (PNS)*</b> 844-222-3939 <a href="https://providernetworksolutions.com/contact/">https://providernetworksolutions.com/contact/</a>
<b>PT/OT/ST services</b>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<b>Health Network One, Inc. (HN1)*</b> 888-550-8800 <a href="https://healthnetworkone.com/join/">https://healthnetworkone.com/join/</a>
<b>Transportation</b> <i>(Regions 1 through 9)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	<b>Ride2MD*</b> 866-372-9794 <a href="https://ride2md.com/">https://ride2md.com/</a>
<b>Transportation</b> <i>(Regions 10 and 11)</i>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	<b>MCT*</b> 844-628-0388 <a href="https://mct-transportation.com/">https://mct-transportation.com/</a>
<b>Transportation</b> <i>(Statewide)</i>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>	<b>Ride2MD*</b> 833-628-0388 <a href="https://ride2md.com/">https://ride2md.com/</a>
<b>Vision services</b>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>	<b>iCare*</b> 855-373-7627 <a href="https://myicarehealth.com">https://myicarehealth.com</a>